

General Terms and Conditions

1. This limited warranty is valid for Product purchase from **MSP METROLOGY ONLY**. It is non-transferable.
2. This limited warranty is **INVALID** when the factory-applied model and serial number is intentionally altered, modified or removed.
3. This limited warranty is **VALID** for warranty registered by **MSP METROLOGY** or having valid Proof of Purchase.
4. **MSP METROLOGY** warranty that item purchased which is free from defect in materials and workmanship and in conformity with respective specifications, for a period stated in the table below -counting from the date of delivery or date of purchase which is stated in Proof of Purchase.
5. **MSP METROLOGY** shall, at **MSP METROLOGY**'s sole discretion, either repair Products or replace them with the equivalent products without charging any technical labour fee and repair parts cost to Customer, on the condition that customer brings Products to **MSP METROLOGY** office within the warranty period. In case of repair or replacement, **MSP METROLOGY** shall own all the part removed from the defective Products. **MSP METROLOGY** uses new and/or reconditioned parts made by various manufacturers in performing warranty repairs and replacing Products. Even if **MSP METROLOGY** repairs or replaces a product, its original stated warranty period is not extended.
6. This limited warranty covers only the hardware components contained in Product. It does not cover technical assistance for system hardware or software in setting up, installation, recovery, reformat and usage. It does not cover any software products contained in product; **MSP METROLOGY** excludes all warranties expressed or implied in respect of any software provided with Product and any such software is provided "AS IS" unless expressly provided for in any enclosed software limited warranty. Please refer to the User Manual included with Products for Customers' rights with regards to the manufacturer or supplier of the software parts if the Product and the parties' respective obligations with respect to the software.
7. With respect to all service provided, it is **YOUR RESPONSIBILITY PRIOR TO PRODUCT SERVICE TO BACKUP THE CONTENTS OF YOUR HARD DRIVE/INTERNAL MEMORY, INCLUDING ANY DATA YOU HAVE STORED OR SOFTWARE YOU HAVE INSTALLED ON THE HARD DRIVE/INTERNAL MEMORY**. It is likely that those contents of your hard drive/internal memory will be lost or reformatted in the course of service and **MSP METROLOGY** will not be responsible for any damage to or loss of any programs, data or other information stored on any media or any part of any Product serviced hereunder or any consequential damages resulting from there.
8. **IF DURING THE REPAIR OF PRODUCTS THE CONTENTS OF THE HARD DRIVE/INTERNAL MEMORY ARE ALTERED, DELETED, OR IN ANY WAY MODIFIED, MSP METROLOGY IS NOT RESPONSIBLE WHATSOEVER, YOUR PRODUCT WILL BE RETURNED TO YOU CONFIGURED AS ORIGINALLY PURCHASED (SUBJECT TO AVAILABILITY OF SOFTWARE)**
9. Be sure to remove all third party hardware, software, features, part, options, alterations, and attachments not warranted by **MSP METROLOGY** prior to sending Product to **MSP METROLOGY** for service. **MSP METROLOGY** is not liable for any loss or damage to these items.
10. This warranty is limited and does not cover, inter alia, any consumable items (such as batteries) supplied with Product; any accessory products which is not contained in the Product (such as mouse, port replicator, AC adapter and speaker); cosmetic damages; damage or loss to any software programs, data, or removable storage media; or damage due to (1) acts of God, accident, misuse, abuse, negligence, commercial use or modifications of Product;(2) improper operation or maintenance of Product; (3) connection to improper voltage supply;
11. This limited warranty does not apply when the malfunction results from the use of Products in conjunction with accessories, products or ancillary or peripheral equipment, or where it is determined by **MSP METROLOGY** that there is no fault with Product itself.
12. **MSP METROLOGY EXPRESSLY DISCLAIMS ALL OTHER WARRANTIES, EXPRESSED OR IMPLIED, INCLUDING WITHOUT LIMITATION IMPLIED WARRANTIES OR MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE TO THE FULLEST EXTENT PERMITTED BY LAW. UNDER NO CIRCUMSTANCE SHALL MSP METROLOGY BE LIABLE FOR LOSS OF PROFITS, SPECIAL, INDIRECT OR CONSEQUENTIAL DAMAGE SUSTAINED IN CONNECTION WITH PURCHASED BY MSP METROLOGY PRODUCT. THE LIMITED WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS AND YOU MAY HAVE OTHER RIGHTS WHICH VARY FROM STATE TO STATE JURISDICTION TO JURISDICTION.**
12. Please call our Customer Interactive Centre Hotline if you wish to clarify which category your product is in.
13. The warranty excludes any damage or loss arising from or related to any act of God, accident, corrosion, misuse or inappropriate use, deformation, discoloration, unauthorized alteration, or repair by any person other than a person duly-authorized and approved by **MSP METROLOGY**
14. **MSP METROLOGY** shall not be liable for any indirect, special, incidental, punitive, exemplary, consequential or economic damage or loss (including loss of profits, data, anticipated savings, goodwill or business opportunities) arising from or related to the warranty (including **MSP METROLOGY**'s services under it). **MSP METROLOGY**'s liability under or in relation to the warranty (including **MSP METROLOGY**'s services under it) shall be limited to the cost of replacing the product with the same or an equivalent product, or of repairing the product, whichever is lower. To the extent permitted by the applicable law, **MSP METROLOGY** disclaims all other warranties (express or implied) with respect to the Memory Stick, including but not limited to any implied warranties for merchantability or fitness for any particular purpose.
15. **MSP METROLOGY**'s decision on any matter relating to defects, workmanship or materials in relation to the product, or on any other matter arising under the warranty where **MSP METROLOGY** is required to make a decision in its discretion, shall be final and conclusive and you hereby agree to abide by **MSP METROLOGY**'s decision.
16. Please keep your **ORIGINAL PURCHASE RECEIPT** from the **MSP METROLOGY** Authorized Dealer and present it together with this warranty Diagnosis Service and verification when required.
17. The warranty extends only to products which purchased in **MSP METROLOGY**.